

POLICY STATEMENT

Mission statement

QBEX Logistics B.V. supplies full logistic intermodal services in the field of (bulk) liquid chemicals and foodstuffs with (tank) containers. The services include total supply chain management and on-site logistics for international manufacturers and end users. We provide reliable, flexible and competitive service by creating partnerships and sharing our long-term experience and knowledge.

Company Policy

QBEX Logistics B.V. strives for continuity and a healthy profitability, through:

- Spread of activities, markets and services
- Sufficient gross margin
- Maintaining and improving solvability
- Long term relationships with customers, suppliers and employees

Our company ensures that customer requirements, expectations and specifications are met in full. We strive for an outstanding relationship with our customers through:

- Clearly understanding our customer needs
- Making clear agreements and follow up strictly
- Sharing knowledge in order to improve customer's processes
- Long term strategic communication, aiming for improvement of processes and reduction of operational costs

Quality Built on EXperience

We prefer a good working atmosphere and a stimulating working climate and we respect the interests and ideas of individual employees. We maintain a flexible organization and focus on results, where employees can use and develop their capacities. Therefore we actively invest in knowledge of our employees, subcontracted drivers and our suppliers or agents. The use of experienced personnel is essential in maintaining the quality of our service.

Specific management and employee responsibilities are defined in the Management System Manual and the job descriptions.

RCMS- Management System

Safety, Health, Environment, Quality (SHEQ), Responsible Care, Corporate Social Responsibility and Security (SEC) are of high priority in the company's policy for continuous improvement.

QBEX Logistics B.V. maintains a Management System to ensure that our service is carried out to such customer standards as may be required and to such mandatory statutes, codes and regulations as may apply. Including (international) Responsible Care regulations and legislation for the safe handling and operating of equipment, chemicals and foodstuffs.

Commitments

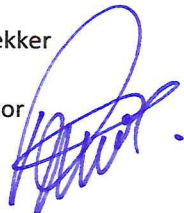
Management's active commitment to Responsible Care includes:

- ⇒ Annual targets to improve the company's performance on Safety, Health, Environment, Quality and Security
- ⇒ Signed ECTA Commitment on the Responsible Care Core Principles
- ⇒ Active risk assessment to identify and minimize risks in the field of Responsible Care.
- ⇒ Increase the Responsible Care awareness within the company.
- ⇒ Take provisions to minimize the risk of theft or misuse of dangerous goods that may endanger persons, property or the environment.
- ⇒ Non-conformance reporting to identify the root cause and take improvement measures.
- ⇒ Evaluation of measures, actions and policy.
- ⇒ Behavior Based Safety (BBS) trainings and programs.
- ⇒ Building long lasting relationships with suppliers and carry out an active control of subcontractors.
- ⇒ Emergency Response in case of (environmental) spillage, leakage and other (near) accidents or unsafe conditions.
- ⇒ Reduce damage through Responsible Care, the selection of environmental friendly and healthy transport equipment.
- ⇒ Active participation in Corporate Social Responsibility programs.
- ⇒ Membership of ECTA (European Chemical Transport Association)
- ⇒ Prohibit drugs, narcotics and Alcohol during operations

07.01.2015
(updated 01.09.2016)

Robert den Dekker

General director

A handwritten signature in blue ink, appearing to read "Robert den Dekker", is written over the printed name and title.